

## Frank Houston

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### **College Technology Manager (CISM)**

### **College Information Security Officer (CISO)**

University of Houston, College of Liberal Arts and Social Sciences (CLASS)

2008 – Present (8 Years)

Manage the performance and development of staff involved in maintaining, supporting, and improving information technology resources as a part of operations and solutions of the organization including servers, security systems, applications, and desktops.

Manage operational projects in collaboration with the University Information Technology teams, vendors, and act as College Information Technology liaison to University Information Technology committees.

Meet and collaborate with University Information Technology, solution vendors, internal and external user groups, departments, centers and the department Chairs and Directors to provide documentation, awareness, stability, education, training, and functionality of these technology solutions and services.

vendors, and act as company's Information Technology liaison to hospitals, clinics, and doctor's offices.

Meet and collaborate with hospitals, clinics, and doctor's offices, internal and external user groups, and corporate departments to provide documentation, awareness, stability, education, training, and functionality of these technology solutions and services.

Maintain and expand working knowledge of the existing technologies and future technologies needed or being developed to improve corporate performance and success.

Manage the budgetary items directly related to this position and any other specific duties, activities, or responsibilities assigned by this position's one up.

## **Education**

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**Doctorate of Management and Organizational Leadership** / Info. Sys. and Technology  
University of Phoenix (In progress - Dissertation)

**Master of Science in Management** - Technology and Information Security Management  
Colorado Technical University

- Masters Certificate of Project Management
- Masters Certificate of Information Systems Security Management
- Masters Certificate of Security Certification and Accreditation
- Masters Certificate of Information Systems Security